

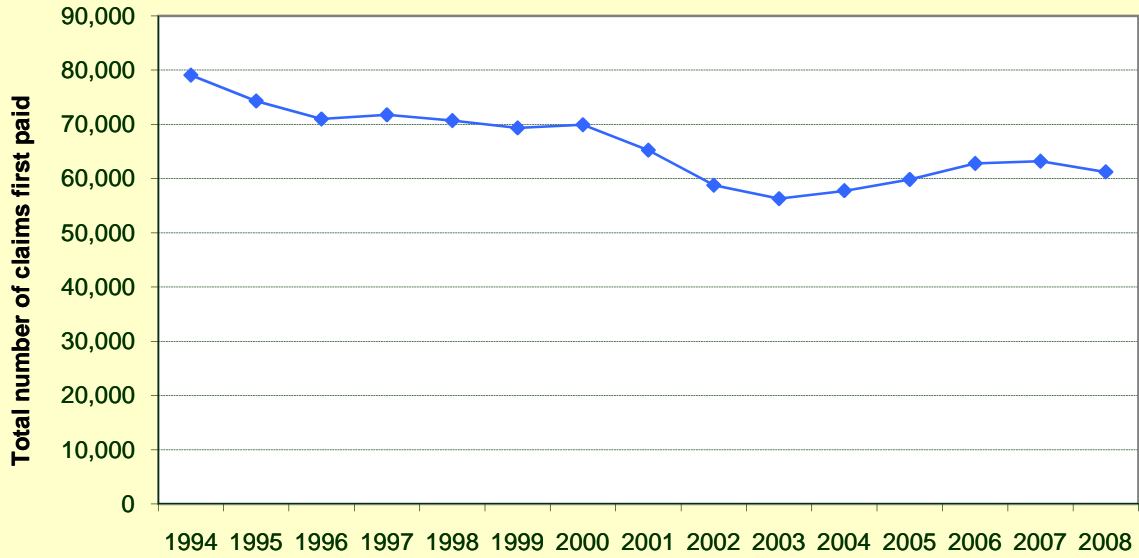
2010

Key trends for all rate groups

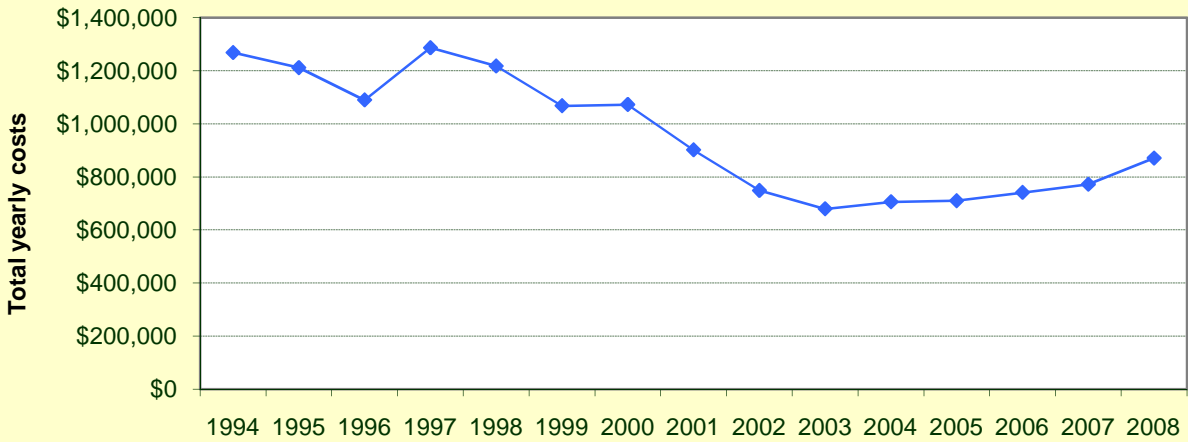


All rate groups

Number of claims



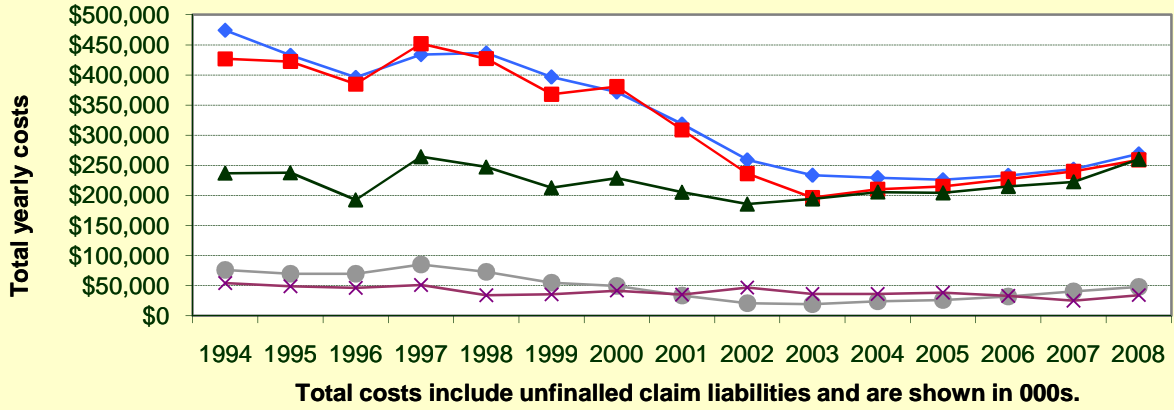
Total claim costs



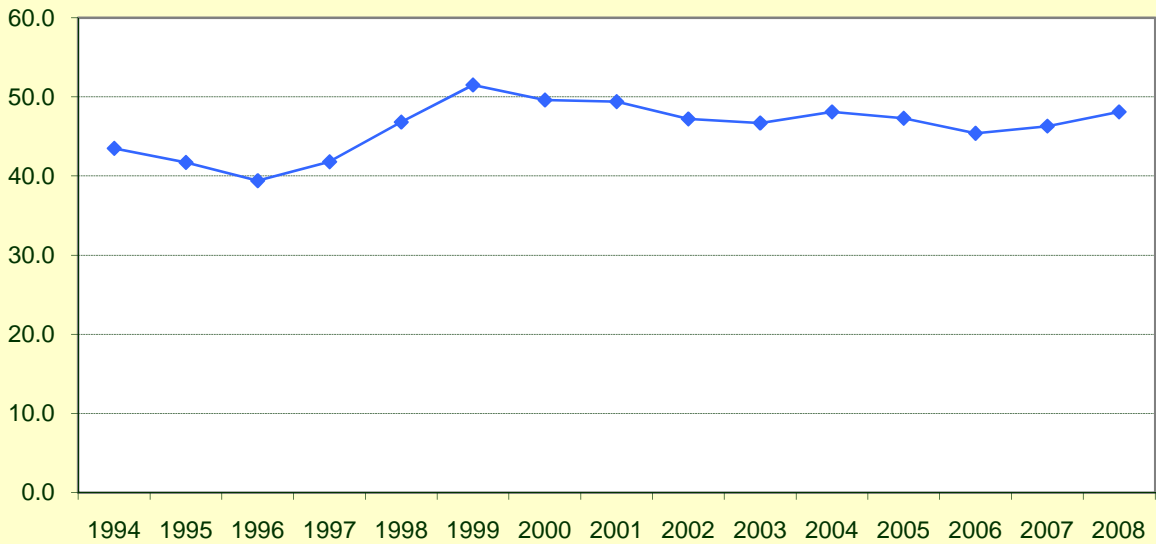
Total costs include unfinalled claim liabilities and are shown in 000s.

All rate groups

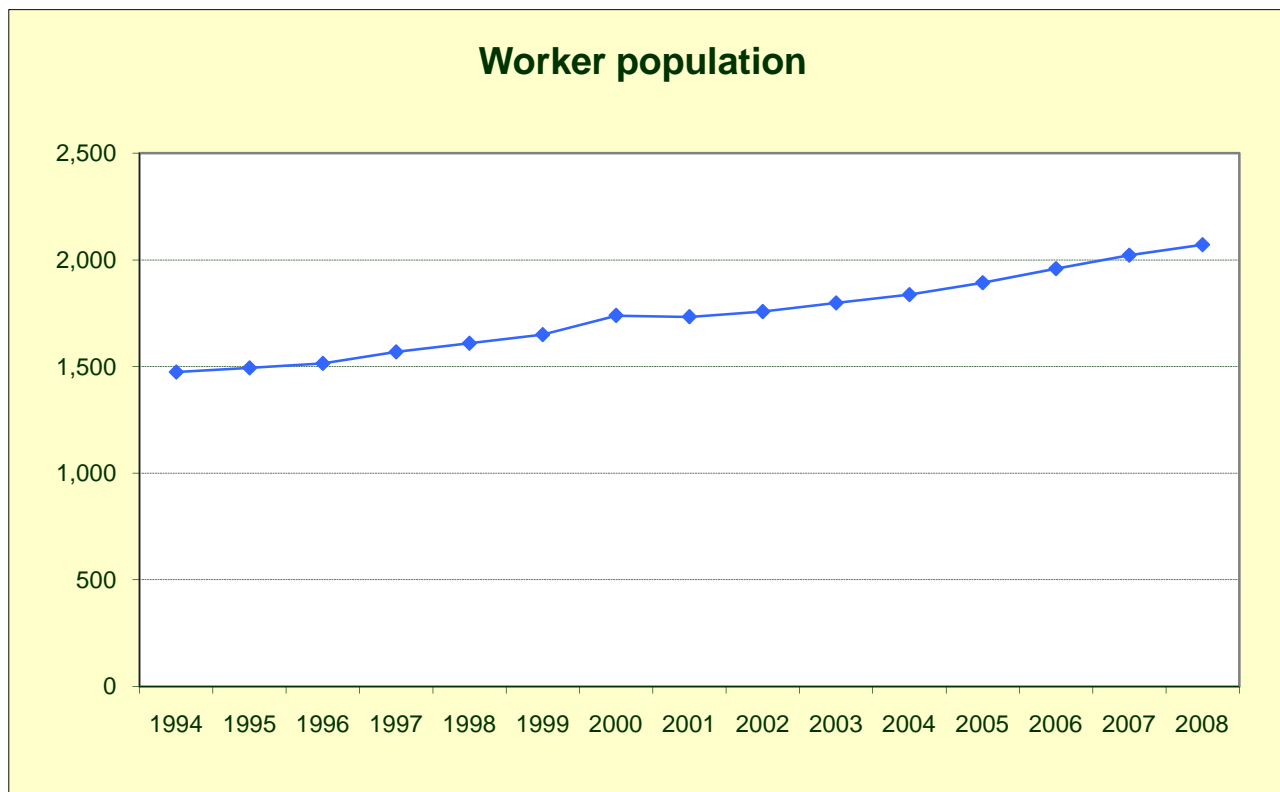
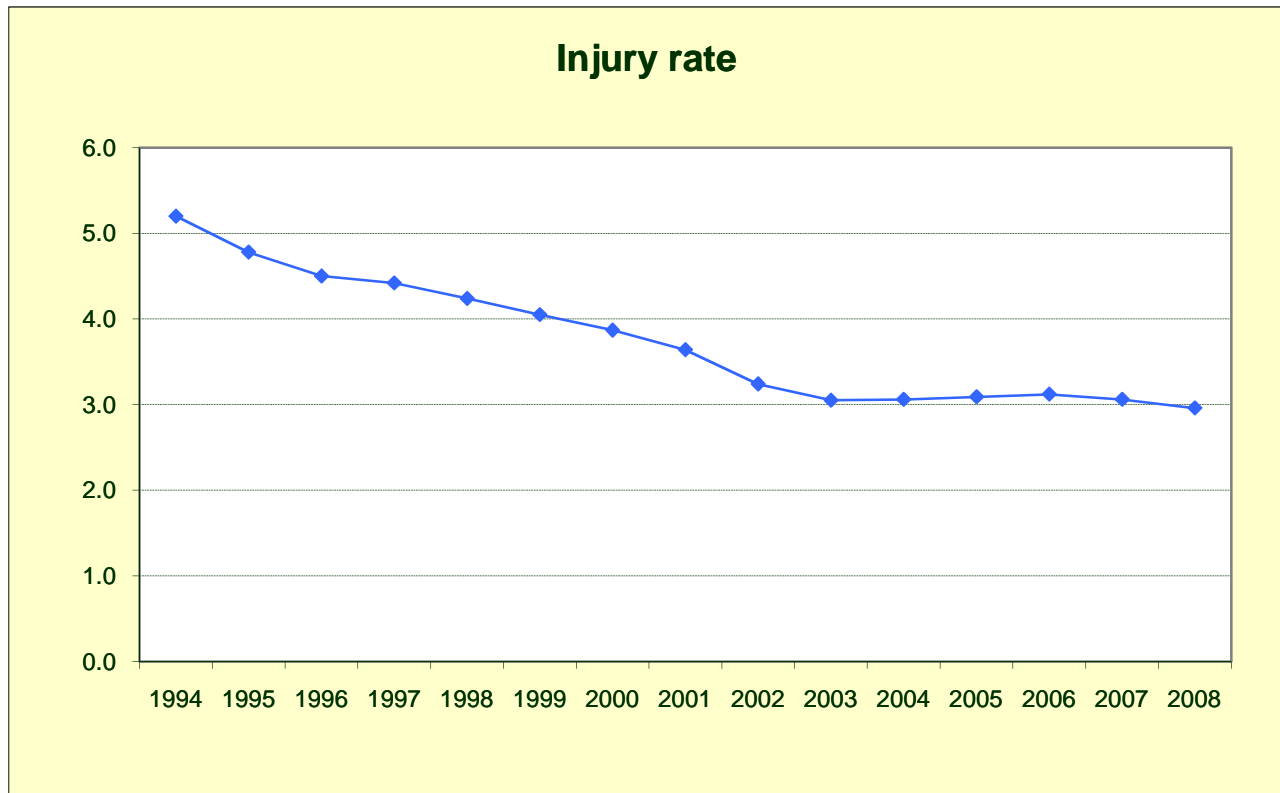
Claim costs by type of benefit



Total claim duration



All rate groups



All rate groups

