

# 2008

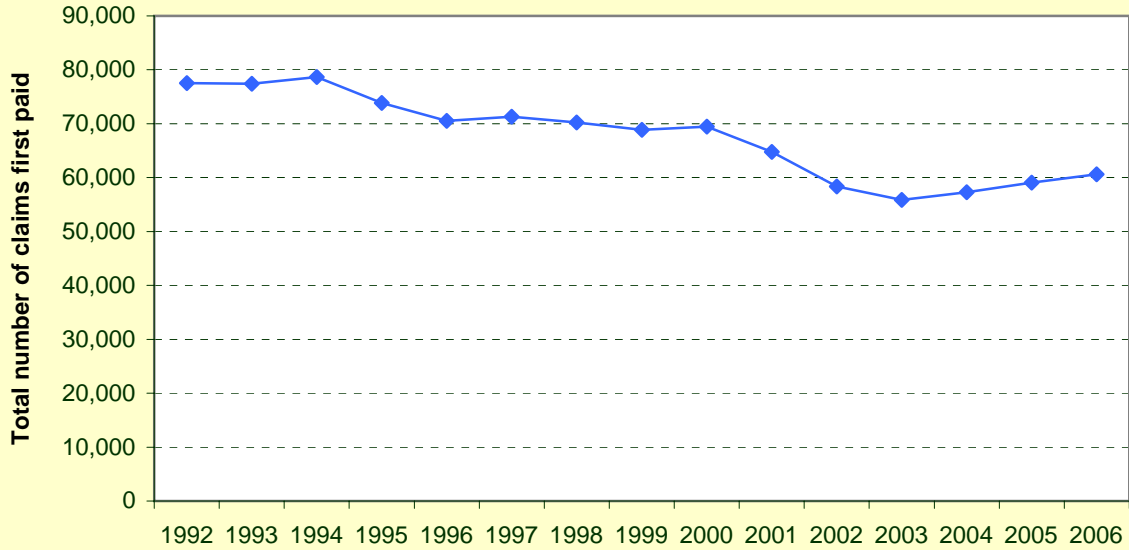
## Key trends for all rate groups



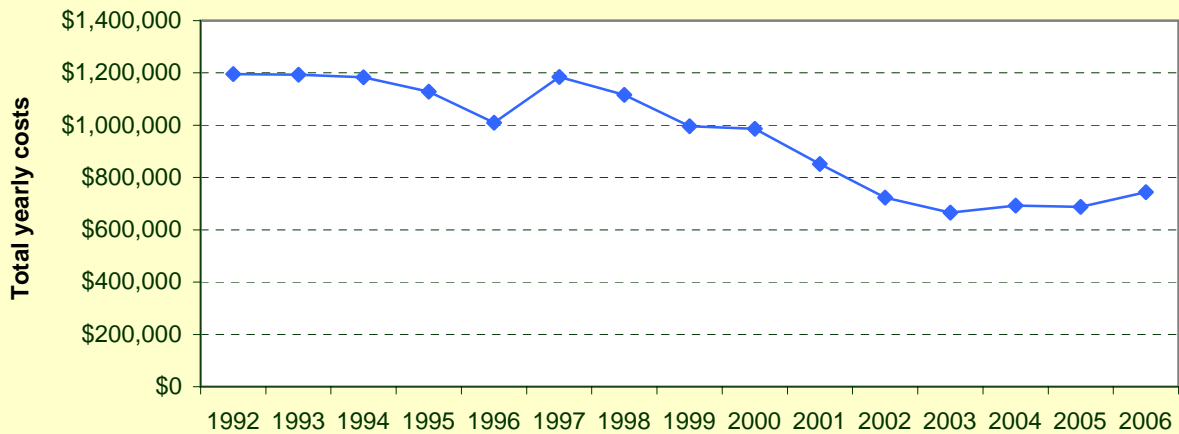
WORKING TO MAKE A DIFFERENCE

## All rate groups

### Number of claims



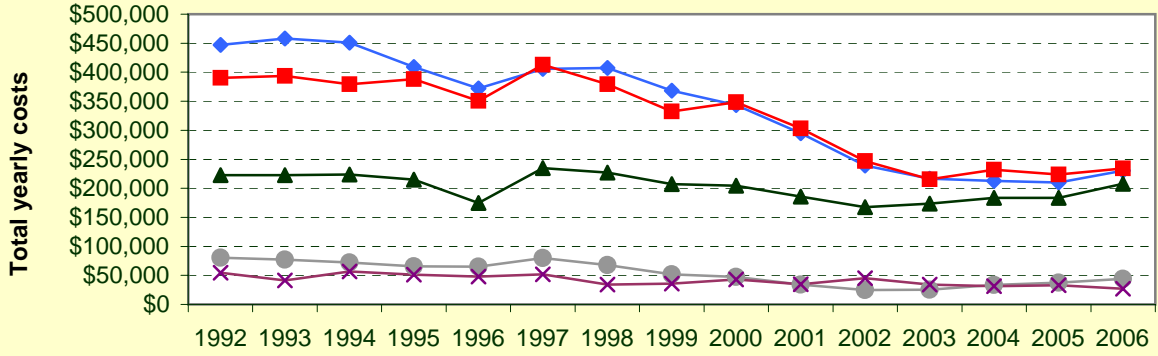
### Total claim costs



Total costs include unfinall claim liabilities and are shown in 000s.

# All rate groups

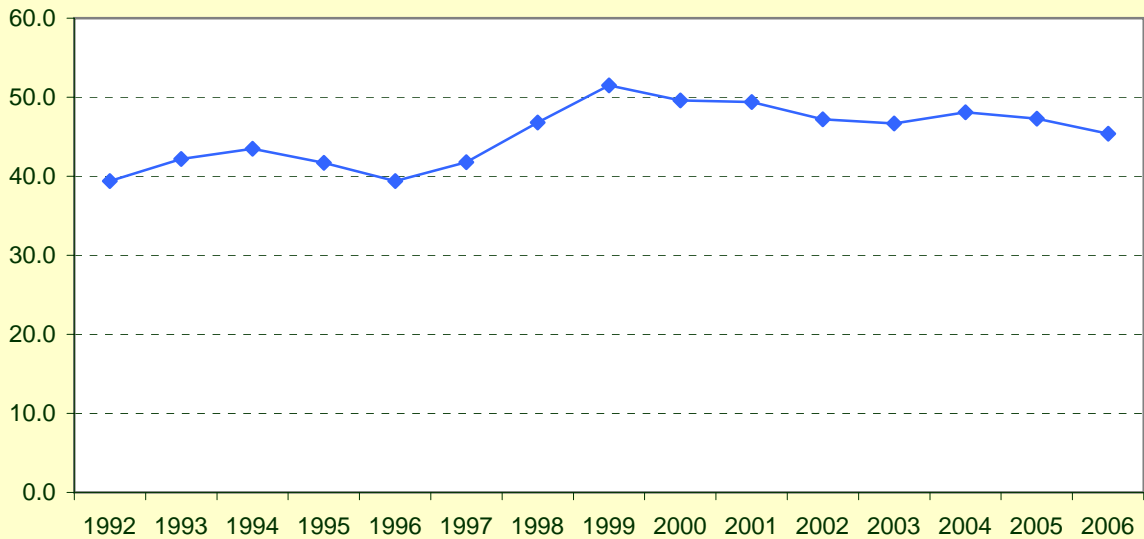
## Claim costs by type of benefit



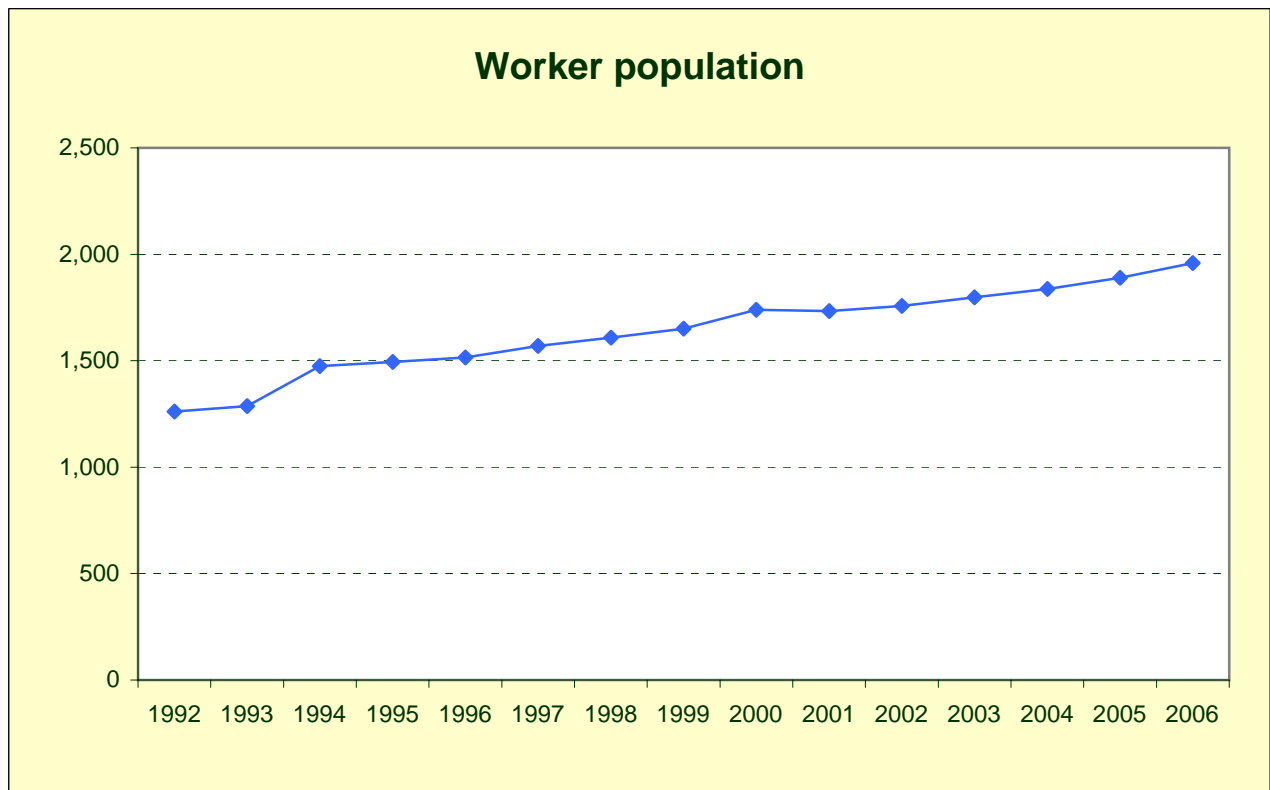
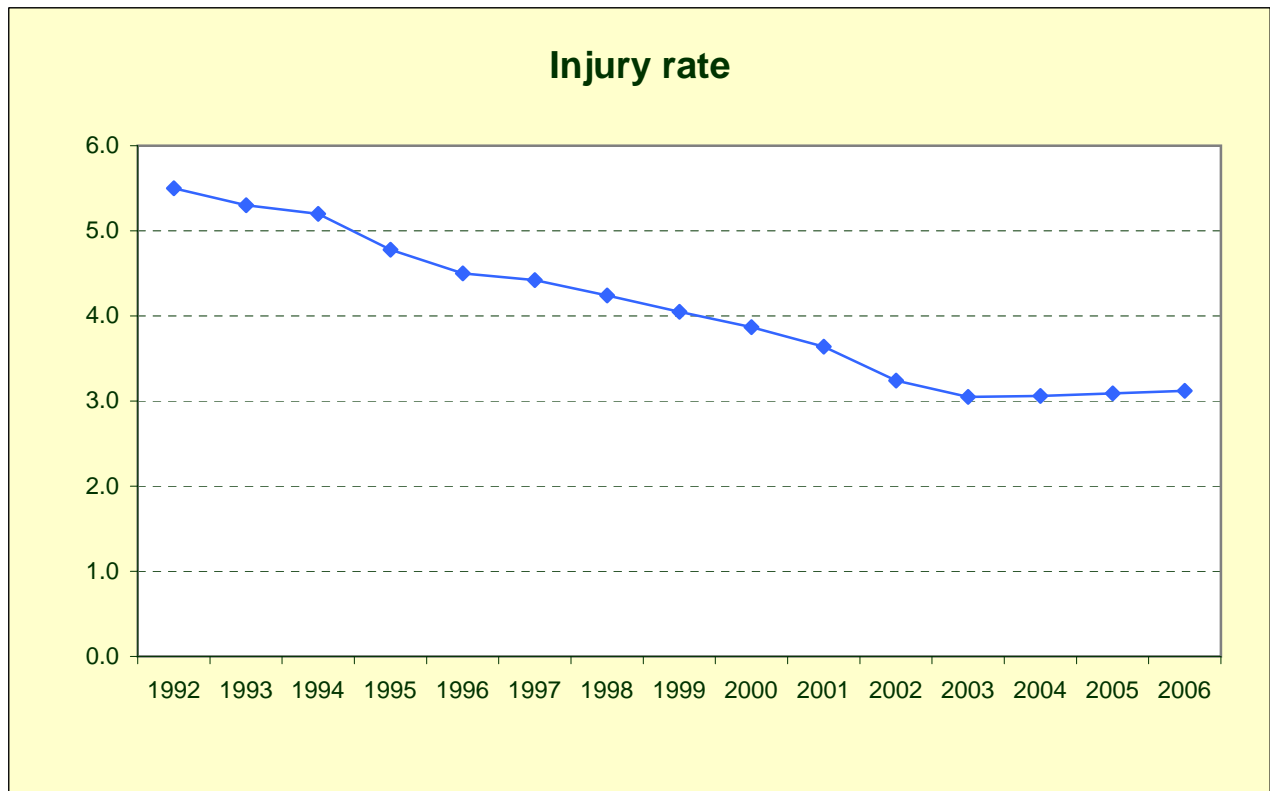
Total costs include unfinalled claim liabilities and are shown in 000s.



## Total claim duration



## All rate groups



## All rate groups

