

# INFORMATION BULLETIN

Physiotherapy Network  
September 23, 2004

## ***New Physiotherapy Report Forms***

**#2004 - 21**

---

Health Care Services, in consultation with the PABC Liaison Committee and WCB Board Officers, has developed a new Physiotherapy Report template which is intended to be more user-friendly and provide an increased focus on the worker's functional ability with respect to the critical job demands.

The template is now available on the WCB website at:

[http://www.worksafebc.com/forms/health\\_care\\_providers/default.asp](http://www.worksafebc.com/forms/health_care_providers/default.asp)

Currently the template can be printed and completed manually. We are in the process of implementing the technical changes that will allow the report template to be saved and completed on the computer and will notify you as soon as this is possible. Any outstanding orders for Physiotherapy Report forms will be filled with these updated forms. Hard copies of the Report forms can be ordered in any of the following ways:

- toll free by **phone** at 1 866 271-4879 **Attn:** WCB Customer Svc;
- by **fax** at 1 866 362-3130. **Please note:** there is a **form** for **ordering forms via fax** –call **1 866 271- 4879** and ask for a copy of the **WCB Forms Order Form**;
- by **email:** [moore-wcb.customer.service@ca.moore.com](mailto:moore-wcb.customer.service@ca.moore.com)

The reports will no longer be able to be submitted electronically and must be faxed to:

**604 276-3195 or toll free at 1 888 922-3299**

Invoices should continue to be submitted *electronically* through teleplan.

Please note the new template (Form 268/269) replaces **both** the Physiotherapy Plan/Report, (Form 269) and the Physiotherapy Requested Report (Form 268). The Physiotherapist must indicate the type of report being completed, in the appropriate area of the Report.

There are no changes to the timelines and process for requests for treatment extensions.

An updated version of the Reference Guide for completing physiotherapy reports is also included.

If you have any questions or comments or feedback regarding the updated form please contact a Quality Assurance Supervisor, Health Care Services at 604 232-7787 or toll free 1 888 967-5377 local 7787:

Janet Brydon  
Program Manager  
Health Care Services  
Email: [jbrydon1@wcb.bc.ca](mailto:jbrydon1@wcb.bc.ca)  
604-231-8841