



WORKERS' COMPENSATION BOARD OF BC

INFORMATION BULLETIN

Physiotherapy

April 15, 2004

Invoicing Process and Contacts Update

#2004 - 08

From the last newsletter sent on March 31, 2004, we have received feedback from some physiotherapists regarding the electronic submission process to the WCB. Some have advised that there have been difficulties separating the invoice from the report. This is a result of the vendors who supply the software having different billing procedures. If you are unable to separate the invoice from the report, please contact the software vendors to discuss a solution. The WCB will continue to accept reports that are submitted electronically, but suggest a paper copy be faxed to the WCB at the same time.

In addition, we would like to update you with regards to changes to the Quality Assurance (QA) Supervisors associated with the Physiotherapy Network. Thor Butler has accepted a position as Acting Manager with the WCB's Visiting Specialist Clinic and Diagnostic Imaging Records. As a result Health Care Provider Services has realigned the responsibilities of the QA Supervisors:

Physiotherapy Lower Mainland: Sharon Cameron (604-276-5199)

Physiotherapy Outside Lower Mainland: Patrick Wong (604-232-7148)

OR1: Duane Endo (604-231-8895)

Any questions or comments are welcomed, and can be directed to:

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