

November 10th, 2006

RE: WorkSafeBC Physiotherapy Agreement

Dear Physiotherapist,

As you are aware, a new Agreement for the provision of Physiotherapy Services between yourself and WorkSafeBC was implemented on September 1, 2006 (the "Agreement"). There have been a few ongoing challenges identified during the initial period of the Agreement. In order to address these issues we would like to assess your interest in attending a regional educational session to help you understand the terms of the Agreement and provide you the opportunity to ask questions. If you are interested in attending such a session please fill out the attached survey, to indicate your interest, and submit it by November 30, 2006.

We would also like to take this opportunity to highlight some of the more common issues which have arisen to date:

- 'Stream 1 – Standard Treatment' allows for up to 22 visits in 8 weeks.
(section 6.2.1 Schedule A Agreement)
 - There are no extensions allowed in Stream 1. (section 6.2.5 Schedule A Agreement)

Treatment provided in excess of the 8 weeks or 22 visits will not be reimbursed by WorkSafeBC. Any visits provided over this limit will be considered gratuitous.

The Physical Therapist shall not charge any fees or charges of any nature for the Services or supplies provided under the Agreement directly or indirectly to the Injured Worker who has a claim accepted by WorkSafeBC or, any other individual, business or other entity.
(section 4.5 Agreement)
 - If your clinical findings are different than the injury recorded on the claim, please initiate the Treatment Stream according to the injury recorded on the claim and contact the Board Officer to discuss your findings and possibly a transfer to another Treatment Stream.
 - You must submit a Standard Physiotherapy Report at least five (5) business days prior to the treatment end date, only if you anticipate the worker will not be returning to pre-injury hours and duties by the end of the treatment period, this will allow the case management team to reconsider the worker's care plan.



WORKING TO MAKE A DIFFERENCE

Health Care Services

Mailing Address

PO Box 5350 Stn Terminal
Vancouver BC V6B 5L5

Location

6951 Westminster Highway
Richmond BC V7C 1C6

www.worksafebc.com

Telephone 604 232-7787

Toll-free within BC 1 888 967-5377

Fax 604 231-8424

- A Physiotherapy Report is required following the initial visit for workers in Stream 2 (Exceptions), Stream 3 (Home Visits) and Stream 4 (CNS Disorder Visits). The Physiotherapy Report must include the treatment plan including the treatment goals, frequency and duration of treatment.
- Prior to submitting your invoice for treatment on an a claim, please confirm the Treatment Stream that is accepted under the claim by either checking the claim status online at www.worksafebc.com, or by calling the Call Centre at 604 231-8888 or toll free at 1 888 967-5377. Incorrect billing due to the use wrong fee codes will be rejected.

Regional educational sessions will be provided by WorkSafeBC in those areas where interest has been expressed and will likely be held from December 2006 to February 2007. There will be no charge for these sessions.

Please visit www.worksafebc.com (Health Care Providers – Physiotherapists) for more information regarding the Agreement.

Please contact Health Care Services if you have any questions.

Sara Gilbert
Program Manager
Health Care Services
604-231-8841

Patrick Wong
QA Supervisor
Health Care Services
604-232-7148

Thor Butler
QA Supervisor
Health Care Services
604-233-5309

Please include claim or account number in all correspondence

Workers' Compensation Board of British Columbia



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Regional Educational Session Survey

Please return this form to WorkSafeBC's Health Care Services (**Fax 604 231 8424**) if you are interested in participating in a regional educational session.

WorkSafeBC will contact you with further details.

Clinic Name:	Physiotherapist(s) Name:
Address:	Phone Number: Fax Number:
Email:	
Preferred Time: <input type="checkbox"/> Morning <input type="checkbox"/> Afternoon <input type="checkbox"/> Evening	