

# INFORMATION BULLETIN

## Psychology Advisors

June 15, 2010

### ***Fee Codes 19764 and 19765***

**#2010 - 37**

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#### **Fee Codes 19764 and 19765 (Consultations by telephone or in person)**

There have been a number of issues related to the use of Fee Codes 19764 (Registered Psychologist) and 19765 (Other Mental Health Provider) since Go-Live on May 11, 2009.

These codes are intended for consultations by telephone or in person (e.g., attendance at a Team Meeting) only.

There are a number of points to remember with use of these fee codes:

- These codes are for consultation only at the request of a member of the Case Management Team. Mental Health Treatment Providers cannot use these fee codes when they initiate contact or when consultations are to address administrative issues.
- These fee codes are billed in 15-minute increments to a maximum of 6 units (1.5 hours) per day.
- When you complete a telephone consultation with a Provider, you must indicate the number of units or 15-minute increments that should be entitled and task the Claim Owner to have the correct number of units added to the Service Plan. The Provider will not be paid for units that are not entitled.
- When a Provider attends a meeting at your request, please ensure that the appropriate number of units are entitled by the Claim Owner and added to the Service Plan so that the Provider can receive payment. If travel is involved as part of the Provider's consultation (i.e., in person consultation), the appropriate number of travel units must also be entitled (Fee Code 19766 for a Registered Psychologist or 19767 for Other Mental Health Provider).

Please contact us if you have any questions.