

INFORMATION BULLETIN

Psychology Service Providers

July 29, 2010

Questions and Answers about the New Treatment Contract

#2010 - 46

Dear Mental Health Providers,

Health Care Services has received several inquiries regarding the new contract. Below are some frequently asked questions and answers that may be of interest to many of you.

Q: “What happens to workers/clients who are still undergoing treatment in the old contract and being transferred into the new contract? What stream do they fit-in in the new contract?”

A: Intakes that have occurred prior to August 1st, 2010 will continue using the old block system, until one of the two following situations occurs:

- 1) An extension is requested after August 1st, 2010. At that point, the Psychology Advisor will help you place the individual to the appropriate stream. Also, the Psychology Advisor will start the extension request under the new system.
- 2) The client has been discharged.

Q: “When do we start using the new template?”

A: You start using templates as of August 1st, 2010.

Q: “When do we start using the new invoice?”

A: The new invoice was created for HST purposes. You must start using the invoice as of July 1st, 2010.

Q: “In regards to the new Streams, is it intake plus one month of treatment?”

A: No, for any given Stream (whether it is Adjustment to Injury, Standard Treatment or Maintenance), you will need to include the intake/initial session as the first session of the first month. Thus, the initial session is included in the first month of treatment.

As per our example: If an Intake session takes place on the 5th of August, the treatment month ends on the 4th of September.

Q: “What stream do we check off on the Template Report for Workers/Clients that were undergoing treatment prior to August 1st, 2010?”

A: Please tick off the “other” stream and indicate which block you’re at according to the old system.

If you have any further questions or concerns, please don’t hesitate to contact us at anytime.