

PSYCHOLOGY SERVICE PROVIDERS

January 25, 2010

Update**#2010 - 04**

1) Remittance Statements

Please do not re-fax remittance statements to multiple people at WorkSafeBC. Please be assured that once you have faxed in your invoice, we are assigning the right people to work with your information. You may want to contact payment services at 604-276-3085 or toll free within BC at 1-888-422-2228 to further inquire on an updated record of your account.

2) Bookkeeping

We understand that bookkeeping may be confusing. We are proposing an information session to help you learn how to better track your invoice line items. If you are interested in attending an information session at the Richmond WorkSafeBC location, please email: Christine.lynn@worksafebc.com to express an interest in this workshop. We will contact the interested individuals with a date.

3) New Psychology Consultant

Health Care Services would like to introduce **Dr. Kimberly McGuire**, our new Psychology Consultant for the Mental Health Assessment and Treatment networks. Dr. McGuire brings with her more than 15 years of experience working within WorkSafeBC and in private practice. This combination of experience gives Dr. McGuire an appreciation and perspective on the roles and needs of both WorkSafeBC and our providers.

In her role as HCS Psychology Consultant, Dr. McGuire will be available to address questions and concerns, as well as provide timely information on critical clinical issues. If you have concerns or questions, you may be contact Dr. McGuire directly at WorkSafeBC 604-232-7787 or toll free 1-888-967-5377 local 7787.

In closing, we thank you for your understanding as we implement this new system. As always, Health Care Services remains committed to helping you resolve any difficulties you may encounter in doing business with WorkSafeBC.

Please contact us if you have any questions.