

INFORMATION BULLETIN

OR2 Providers

July 21, 2011

Program Information

#2011 - 44

PROGRAM HOURS

Please note that the OR2 program should be running for a minimum of six (6) hours per day, Monday to Friday. Exceptions to this must be approved (and documented) on a case by case basis by the Board Officer. Workers should not be leaving if they are finished early. If the worker has finished their program, they should be given more activities, or look at GRTW options. OR2 can be completed at the clinic and/or worksite.

STAFFING LEVELS

Just a reminder that staff: worker ratios are 1:15 (with a Physio and OT) and 1:20 (with a Physio, OT and Kinesiologist). The clinicians must be dedicated to the program during the program hours.

Workers must be supervised at all times.

The program Physician and Psychologists must be available to provide services at minimum of one (1) day per week – or as required, or as requested by the Board Officer.

DISCHARGE STATUS

Sometimes when discharging a worker from the OR2 program there are recommendations for further medical interventions or devices. In those cases please report the Injured Workers *current* fit to return to work status at the time of discharge, rather than providing an anticipated fit to return to work status that would apply after the medical intervention.

For example, if the worker needs a brace please ensure that you have assessed their functional status with the brace on to be able to confirm the discharge status, rather than predicting they should be able to meet the job demands if/when they had the brace on.

COMMUNICATION

Please ensure you communicate with the Board Officer no less than five (5) days prior to a worker's discharge with regards to confirming the discharge status. If you are anticipating changes to a worker's program, GRTW plan or discharge status or plan, please contact the Board Officer as soon as possible to discuss the changes.



WORKING TO MAKE A DIFFERENCE

PERSONAL PROTECTIVE EQUIPMENT FOR JSV'S

Promotion of healthy and safe workplaces is one of our principal focuses and guiding principles at WorkSafeBC.

Providers shall comply with all applicable Occupational Health and Safety Regulations while conducting Jobsite Visits. Clinicians are responsible for having available the appropriate safety equipment when attending a jobsite, which includes at minimum:

- Steel toed boots
- Reflective vest
- Hard hat
- Safety goggles

Clinicians are responsible for asking the employer what safety equipment is required prior to attending each job site visit. Always ensure clinicians have the minimum Personal Protective Equipment and are aware of the safety risks and hazards at the workplace that they are attending.

For your safety, all Occupational Health and Safety Regulations must be adhered to while conducting any Job Site Visit.

HEALTH CARE PORTAL

As you are likely already aware, WorkSafeBC is proud to announce that we will be implementing a new Provider Portal in the summer of 2011 and rolling it out to contracted Program providers over a period of approximately 6 months. We will be contacting each of the Program providers who are in scope of the 2011 implementation to let them know the process for Enrolment & Registration as well as the timeframe when you will start using the Provider Portal to conduct business processes with WorkSafeBC. The key processes that are included with this first release of the Provider Portal are: electronic referrals, ability to electronically submit referral-related clinical reports to WorkSafeBC, and invoicing services (electronic invoice submission and invoice/payment inquiry).

If you have any questions, please contact HCSBCU@worksafebc.com or your HCS Program Manager or Q.A. Supervisor.

ELECTRONIC FUNDS TRANSFER

Please note that WorkSafeBC can provide payments to Providers by way of electronic funds transfer, rather than by cheque and mail. If you are interested, please complete Form 19D1 available at http://www.worksafebc.com/forms/default.asp#health_care.

CONTACT INFORMATION CHANGES

Please inform Health Care Services when your e-mail address is changing. In addition, please contact the OR2 Program Manager to inform of any staffing changes that will impact your ability to run the OR2 Program.



WORKING TO MAKE A DIFFERENCE

CONTRACT NOTIFICATIONS

If you have not already done so, we would recommend that you sign up for Health Care Contract/Bid Notifications on http://www.worksafebc.com/contact_us/bid_opportunities/default.asp on the right side of the screen. This will keep you up to date when Health Care bid opportunities are available.

SPRING CLEANING

Just a friendly reminder, now that spring has passed and summer is upon us, to ensure your facility is cleaned and the equipment is kept in good condition.

Please feel free to contact us if you have any questions about this information. We hope you have a great summer!