

# INFORMATION BULLETIN

## OR1 and PMP Providers

July 19, 2011

### *90 Day Notice of Change to Data and Technology Requirements*

#2011 - 41

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Per the “Data and Technology Requirements” clause of your current contract with WorkSafeBC, please consider this as 90 days notice of upcoming changes to the requirements for the submission of invoices, referral mechanisms and report forms.

#### **Why am I getting this notice?**

WorkSafeBC will be launching a new Provider Portal in the summer of 2011. It is a web-based, secure, electronic channel that will allow providers to conduct business with WorkSafeBC online. Between August and December 2011, there will be a gradual transition for WorkSafeBC contracted Program providers to use the Provider Portal for worker referrals, clinical reporting, and invoicing services. Providers of the OR1 and PMP programs will begin to use the Provider Portal **no sooner** than 90 days from this notification.

#### **What business processes are affected?**

Once the new Provider Portal is launched in the summer of 2011, contracted Program providers will be expected to use it to access the worker referrals that are allocated to them. Program providers will also submit referral-related clinical reports and invoices to WorkSafeBC online rather than by fax or mail, as is done today.

#### **Who has been involved in the design of the Provider Portal?**

The Portal represents a 2 year collaborative effort between WorkSafeBC, Telus Health Solutions, and 25+ representatives of the provider community who will have been involved in all aspects of the Provider Portal project from vision to implementation.

#### **What happens next?**

In the coming months before the first rollout of the Provider Portal, WorkSafeBC’s Provider Portal team and Health Care Services will be working with our providers to prepare for the transition. The next Provider Portal communication that you will

receive from WorkSafeBC will be instructions for the Registration and Enrolment Process for the Provider Portal. Expect those instructions in approximately 6-8 weeks from now.

In the meantime, if you have any questions about this notification or the Provider Portal, please send an email to [HCSBCU@worksafebc.com](mailto:HCSBCU@worksafebc.com) or contact Health Care Services by calling 604-232-7787.