

MARP
May 20, 2010

MARP Invoices and ERCS

#2010 - 31

We have recently discovered that there is a glitch with the ERCS generated invoices regarding the “date of service” field.

When you generate an ERCS invoice for MARP, the ‘Date of Service’ (DOS) listed at the bottom of the invoice next to the fee code, pre-populates with the ‘Date of Referral’ instead of the actual discharge date.

As such, when the invoice is entered into CMS for payment, the system calculates the five (5) business day Timely Report incentive time frame using the referral date, instead of the actual date of service. As a result, the timely report incentive is deducted in some cases. Please see the attached invoice (red is what auto-fills, and blue is what should be used.).

Health Care Services is currently re-evaluating the use of ERCS. Until this is fixed, please manually change the “Date of Service” at the bottom of the invoice to the correct discharge date.

We apologize for any inconvenience, but this will ensure that the proper ‘DOS’ is used so that any Timely Report incentives can be paid when applicable.

If you have noticed any past Timely Report incentives that have not been paid, when you think they should be, please send a list of names, claim numbers and dates of service to Michele Tedford via fax (604-231-8424) or encrypted e-mail. These will be reviewed and retro payments can be processed.

If you have any questions, please feel free to contact us.



Save the Date - June 4, 2010. See you all at the 6th Annual Health Care Professional Conference. Visit www.healthprofessionalconference.com for details.