

# INFORMATION BULLETIN

## Chiropractors

Oct. 21, 2010

### *Updated Extenuating Circumstances Process*

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Health Care Services recently sent out a Bulletin about the new Chiropractic Contract. Please note that there is some updated information under the **Extenuating Circumstances Treatment** section. This process has been slightly modified to be supportive of the Board Officers' existing processes.

The new Extension of Chiropractic Treatment Request – Extenuating Circumstances form (Form 83D62) is now posted online at <http://www.worksafebc.com/forms/default.asp>

#### **Extenuating Circumstances Treatment:**

This new fee is only applicable if treatment beyond eight (8) weeks is requested and approved. This is for times when the chiropractor feels that it is medically necessary that the injured worker receives ongoing treatment beyond eight (8) weeks (in the initial eight (8) weeks, the 19134 and 19135 flat fees apply).

The process to request this includes:

- The chiropractor completes and submits a new form (Extension of Chiropractic Treatment Request – Extenuating Circumstances (Form 83D62)) outlining the extenuating circumstances and reasons that an injured worker requires further treatment beyond eight (8) weeks. The chiropractor must also include information regarding a proposed treatment plan, the start and end date, and the proposed number of additional treatments being requested.
- The form is faxed to WorkSafeBC (604-233-9777 or 1-888-922-8807). The form should be submitted by the end of the 5<sup>th</sup> to 6<sup>th</sup> week of treatment.
- The Claim Owner will make a final decision and notify the Chiropractor whether ongoing treatment is approved or not.
- If treatment beyond eight (8) weeks is approved, the chiropractor should contact Health Care Services (604-232-7787 or 1-866-244-6404) when their extension is approved. Health Care Services will provide the chiropractor with the fee codes to be used to bill for visits and for submission of the Extension Request form.
- Only one visit per day would be payable as per the approved treatment plan.