

AMPS, FCE, and MARP Providers

April 11, 2011

90 Day Notice of Change to Data and Technology Requirements

#2011 - 21

Per the “Data and Technology Requirements” clause of your current contract with WorkSafeBC, please consider this as 90 days notice of upcoming changes to the requirements for the submission of invoices, referral mechanisms and report forms.

Why am I getting this notice?

WorkSafeBC will be launching a new Provider Portal in July 2011. It is a web-based, secure, electronic channel that will allow providers to conduct business with WorkSafeBC online. Between July and December 2011, there will be a gradual transition for WorkSafeBC contracted Program providers to use the Provider Portal for worker referrals, clinical reporting, and invoicing services. The first three Programs to use the Provider Portal will be Amputee Multidisciplinary Program (AMPS), Functional Capacity Evaluation (FCE), and Medical and Return to Work Planning Assessment Service (MARP) beginning in July 2011.

What business processes are affected?

Once the new Provider Portal is launched in July 2011, contracted Program providers will be expected to use it to access the worker referrals that are allocated to them. Program providers will also submit referral-related clinical reports and invoices to WorkSafeBC online rather than by fax or mail, as is done today.

Who has been involved in the design of the Provider Portal?

The Portal represents a 2 year collaborative effort between WorkSafeBC, Telus Health Solutions, and 25+ representatives of the provider community who will have been involved in all aspects of the Provider Portal project from vision to implementation.

What happens next?

In the coming months before the first rollout of the Provider Portal, WorkSafeBC’s Provider Portal team and Health Care Services will be working with our providers to prepare for the transition. To begin, in April there will be an overview of the

Provider Portal, some frequently asked questions (FAQs) about the Portal, and the transition process added to the Provider section of WorkSafeBC.com.

In the meantime, if you have any questions about this notification or the Provider Portal, please send an email to HCSBCU@worksafebc.com or contact Health Care Services by calling 604-232-7787.



Save the Date - June 10, 2011. See you all at the 7th Annual Health Care Professional Conference. Visit www.healthprofessionalconference.com for details.