

Chiropractors

June 22, 2011

Payment Adjustments

#2011 - 33

When the current Chiropractic Agreement became effective on October 11, 2010, the old fee schedule had to be kept active also for those claims whose initial visits had started prior to October 11, 2010. This double fee schedule system resulted in many incorrect invoices being billed and paid. These included underpayments and/or overpayments for the Form 11C (fee code 19135), as well as Chiropractic visits being paid with former fee codes 19130 and 19131, when they should not have been billed or paid.

As a result, WorkSafeBC is working with HIBC to have them issue credits (i.e. reverse the payments) for all incorrectly paid amounts. We will then use WorkSafeBC internal processes to have the correct amounts paid under the correct fee codes.

Over the next few months, HIBC will reverse incorrect payments (i.e. issue credits) on behalf of WorkSafeBC. Once a credit is issued, it takes about 2-4 weeks to be reflected in WorkSafeBC's system, at which time, the correct payments can then be made where applicable. As such, you will see a delay when the credits are applied to your accounts (i.e. payments reversed), and when any applicable repayments will be made.

We anticipate that all payment adjustments should be completed over the next 3-4 months.

As an additional reminder, please note that former fee codes 19130 (Initial Visit) and 19131 (Subsequent Visit) are no longer billable or payable.

Please feel free to contact us if you have any questions. We hope everyone has a great summer!