

### Providing critical incident intervention to workers and/or employers in BC

- A workplace critical incident is defined as a sudden and unexpected traumatic event that arises out of and within the context of one's work.
- A workplace critical incident is an incident outside the realm of normal workplace events.
- The CIR Program offers workers and employers the opportunity for debriefing (critical incident intervention) following such an incident.
- Early intervention is intended to mitigate the impact of a critical incident upon workers who have experienced a critical incident in their workplace.
- Services can be provided up to three weeks from the date of the critical incident.
- The CIR Program is a free, confidential, and voluntary service for workers and employers in BC.
- The CIR Program will hire an external contractor to provide the appropriate intervention.
- The CIR Program does not address labour relations issues or concerns regarding safety at the worksite. All such concerns will be redirected to occupational health and safety departments, management, unions, or employee assistance programs where available.

#### To access the CIR program:

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Hours 9am to 11pm, 7 days a week

#### Location

6951 Westminster Hwy  
Richmond, BC V6Y 3T6  
Toll Free: 1 888 621-7233, ext: 4052  
Pager: 1 888 922-3700

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