

# Information bulletin

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February 14, 2024

**Attention: Home Care Services Providers**

**Subject: Welcoming new members to the Home Care Services team**

## Home Care Services team updates

We would like to take this opportunity to welcome Bianca Yeung, Program Manager, and Sheila Wang, Quality Assurance Supervisor, to the Home Care Services team at WorkSafeBC.

Bianca will be providing coverage for Britney Foster during her maternity leave, beginning February 19, 2024. Sheila will be joining Kimberly in her continued role as Quality Assurance Supervisor.

## For Payment Status, Inquiries, and Issues:

Check out our online [View Payment Invoice Status](#) service.

If you are a My Provider Services user, [log in](#) for a more robust online Invoice Status and History service.

WorkSafeBC Payment Services

604.276.3085 extension 2

1.888.422.2228 (toll free)

## Is everyone who needs this information receiving it?

To add additional team members, change a recipient email address, or be removed from the Information Bulletins distribution list for your program, please email [hcsinqu@worksafebc.com](mailto:hcsinqu@worksafebc.com).

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